

March 11, 2020

Dear Residents,

We are initiating immediate changes and new procedures at Falcons Landing in response to the ongoing worldwide outbreak of the COVID-19 virus. There are new cases, both confirmed and presumptive, of the COVID-19 virus in Northern Virginia, and one presumptive case in Loudoun County. We are stepping up our actions to decrease the community's risk based on recommendations from the Virginia Department of Health and CDC. We will take additional actions when and if we have presumptive or confirmed cases of COVID-19 at Falcons Landing or as directed by health authorities.

Visitor and staff screening:

- We began screening 100% of all visitors at the Front Gate last Friday. For screening, individuals are asked if they have a cough, shortness of breath, fever or have recently traveled out of the area. Individuals who answer in the affirmative to any of these questions will be denied entry or will receive additional screening.
- Residents are the only individuals who will not be subject to screening prior to entry.
- Tomorrow, March 12, we will begin 100% screening at the employee gate. The screening station will be open from 6:00 am until 7:00 pm. The gate will be locked when the screening station is not open, and during that time employees will be screened by Front Desk security officers and admitted only if they have a negative screen.

Community Life update:

Per recommendations for health care facilities and senior living communities, we are cancelling most resident activities, all group outings and large gatherings until further notice. We will be notifying the points of contact for the individual event and advertising the cancellations.

Examples include:

- All events in the ballroom (to include The Gathering), the Private Dining Room, Meet and Greet, Tea with Bob and Mix and Mingle are suspended until further notice.
- Group transportation to the grocery store, shopping and other locations is cancelled until further notice. Community life is working with venues for those events which we have already purchased tickets. If you need assistance obtaining groceries, please contact Tiffany and she can assist you with online ordering from the grocery store.

Health Center update:

Visitors to The Johnson Center and West Falls Center are restricted to Falcons Landing residents' spouses only. Spouses may not visit if they have any symptoms of respiratory illness or fever. No friends will be allowed to visit for the time being nor anyone from outside of Falcons Landing. John Loop, Director of Health Services, is the point of contact for questions regarding special circumstances. jloop@falconslanding.org or (703) 404-5201.

Dining Services update:

Effective immediately, residents in the Grand Dining Room and the Woodburn Café and Annex will be spread out to increase the distance between occupied table to the extent possible and practical.

- Café seating will be in the Café, Café Annex and also in the Grand Dining Room section along the Johnson Center hallway.
 - The Café menu will be available for diners in the expanded and regular café sections.
 - There will be a hand sanitizer station at the beginning of the buffet line and residents must use it every time they go through the buffet, since common serving utensils will be handled at the buffet.
- The Grand Dining Room menu will be available for diners in the other dining sections.

- We encourage residents to wash their hands thoroughly before dining or use the hand sanitizer at the entrance to the Grand Dining Room.
- Reservations are still required for those ordering from the Grand Dining Room menu.
- Resort casual dress will be appropriate for any meal, in any area, until further notice.

Worship Services:

On Sundays we will broadcast a weekly recording of the Falcons Landing Worship Service on Channel 1970 at 11am. There will be no communion available at Falcons Landing.

Chaplain Jeff has also compiled a list of Catholic, Jewish, and Protestant worship services, Masses, and Daily Devotionals that can be viewed live online or on TV with information on times, days and the website address. The lists will be available at the Chapel and at the front desk.

The Store: The store will be closed for sales until further notice.

Travel Advisory:

Be aware, the U.S. Department of State has issued this advisory: "U.S. citizens, particularly travelers with underlying health conditions, should not travel by cruise ship. CDC notes increased risk of infection of COVID-19 in a cruise ship environment. In order to curb the spread of COVID-19, many countries have implemented strict screening procedures that have denied port entry rights to ships and prevented passengers from disembarking. In some cases, local authorities have permitted disembarkation but subjected passengers to local quarantine procedures. While the U.S. government has evacuated some cruise ship passengers in recent weeks, repatriation flights should not be relied upon as an option for U.S. citizens under the potential risk of quarantine by local authorities."

If you have planned to travel outside of the local area, please let the Front Desk know where you are going and when you expect to return. When you return from a trip out of the area, please enter the community through the Front Gate where you will be screened for respiratory symptoms and fever.

Next Steps:

As the spread of the COVID-19 virus progresses, we will adjust our plans and services based on the most current information and recommendations. We are monitoring the situation closely and planning accordingly. Please continue to be diligent in following all preventive measures previously recommended and any additional guidance we disseminate.

If you should develop symptoms of a respiratory illness and/or a fever, telephone the Wellness Center for guidance or contact your personal physician. Do not go to the Wellness Center or your doctor's office without calling first. For assistance after hours, please contact the Front Desk. For an emergency, you may call 911 directly or press your Sara pendant and the Front Desk will assist you.

Sincerely,

Barb